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Intellectual Property Law Group

Verizon Corporate Services Group Inc

To: U.S. Patent and Trademark Office – From: Christian R. Andersen  
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Pages  
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Cover:

FORMAL SUBMISSION OF:

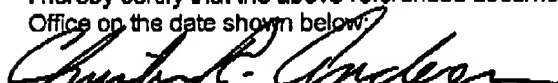
- 1) Petition for One Month Extension of Time; and
- 2) Notice of Appeal Under 37 C.F.R. § 41.31.

Title: METHOD AND SYSTEM FOR CALL CENTER SCREENING  
Serial No. 09/692,926  
Filing Date: October 20, 2000  
First Named Inventor: Douglas J. COWELL  
Atty. No. 00-5019

*Incomplete  
missing pages  
# 2 - 4*

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I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below:

  
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